

## 4. REGULATIONS

At Raloe, we have spent the last few years improving and refining our lifts as well as creating all types of solutions for different shafts. Today we have over 8 exception certificates as a result of our policy of tailoring each installation to individual needs.

### Certificates

- Standard UNE EN ISO 9001:2015
- Lifts Directive 2014/33/UE, appendix XI, module H1



### Quality, our goal

Raloe's quality policy has an objective of continuous improvement and the following measures have been established to ensure its fulfillment:

- Ensure the customers satisfaction and the full compliance with product and activity standards, providing the best solution to suit their requirements.
- Guarantee to provide our team the level of training necessary for the development of the tasks required for the position.
- Provide appropriate working conditions to ensure worker satisfaction and safety.
- Improve continuously the efficiency of our Quality Management System.
- Achieve the level of return deemed necessary to maintain the organizational structure and to continue to invest in R & D, new technologies and workers' training, to be in a better position to fully satisfy the professionals of the lifts sector.

Offering high standards and services using the best technological solutions which guarantee the product durability and strict compliance with technical and safety requirements.

The German certification authority TÜV Rheinland Service GmbH for lifts and security elements ensures the quality of our products according to the **European Lifts Directive 2004/33/UE, Annex XI, Module H1.**

### Lifts Directive 2014/33/UE, appendix XI, module H1

EN 81.20 - 81.50	Security requirements for construction and installation of lifts.
EN 81.21	Security requirements for construction and installation of lifts. Passenger and freight lifts. Part 21: New passenger and freight lifts in already existing buildings.
EN 81.28	Remote alarm on passenger and goods and passenger lifts, especially those covered by the EN 81 Standards.
EN 81.58	Specification for the test method to determine the fire resistance test of the landing doors <sup>(1)</sup> .
EN 81.70	Minimum requirements for the safe and independent access and the use of the lifts by disabled persons (Addenda included in standard). This norm proposes 3 different levels of accessibility: type1, type 2 y type 3 <sup>(2)</sup>
EN 81.72	Security requirements for construction and installation of lifts. Particular applications for the passenger lifts and passengers and freight lifts. Part 72: Firefighting lifts
EN 81.73	Security requirements for construction and installation of lifts. Particular applications for the passenger lifts and passengers and freight lifts. Part 73: Behaviour of lifts in the event of fire
EN.81.76	Security requirements for construction and installation of lifts. Particular applications for the passenger lifts and freight lifts. Part 76: Evacuation of disabled persons using lifts.
VDI 4707	Energy efficiency of lifts.
VDI 2566	Acoustic design for lifts without a machine room

